Job Title: IT Specialist
Location: Great Lakes Christian College, Lansing, MI
Position Type: Full-Time

About GLCC:
Great Lakes Christian College (GLCC) is a Christ-centered institution committed to preparing students to be servant leaders in the church and world.

Position Summary:
The IT Specialist oversees the college's technology infrastructure, providing support for hardware, software, networking, and security. This role supports students, faculty, and staff in all aspects of campus technology.

Key Responsibilities:

- Maintain and troubleshoot networks and servers
- Provide desktop support for faculty, staff, and students
- Install and configure hardware/software systems
- Implement and manage cybersecurity protocols
- Oversee email systems, user accounts, and backups
- Support classroom and AV technology
- Collaborate with departments on tech-enhanced learning
- Maintain IT inventory and software licensing

Qualifications:

- Associate or Bachelor's in IT, Computer Science, or related field (or equivalent experience)
- 2+ years of IT support or network admin experience
- Proficient with Windows, MacOS, and Linux
- Strong networking, cybersecurity, and troubleshooting skills
- Excellent communication and problem-solving abilities
- Commitment to GLCC's mission and values

Preferred:

- Higher ed IT experience
- Familiarity with Populi and Sage Intacct
- Microsoft, Cisco, or CompTIA certifications
- Experience with CCTV and card access systems

To Apply:
Send a resume, cover letter, and references to:
Bryan C. Tarrant – btarrant@glcc.edu
Vice President of Finance and Operations